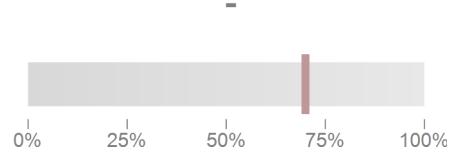


## Desenvolvimento

### Adesão média ao processo SIGA-ME

[Saiba mais](#)

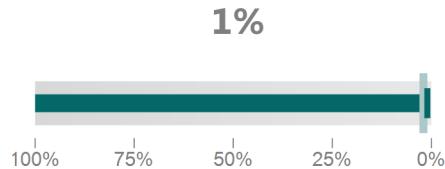


Meta: 70%

## Catálogo de Serviços

### Incidentes não categorizados

[Saiba mais](#)

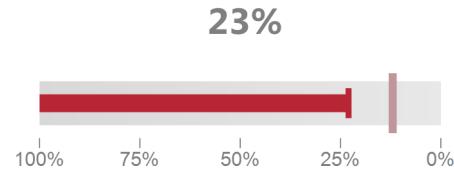


**1%**

Meta: 2%

### Carga na Central de Atendimento

[Saiba mais](#)



**23%**

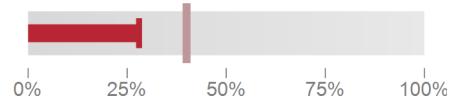
Meta: 12%

## Implantação

## Integridade do BDGC

[Saiba mais](#)

**28%**

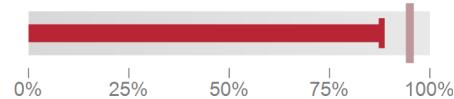


Meta: 40%

## Sucesso em implantações compostas

[Saiba mais](#)

**88%**

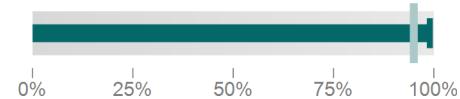


Meta: 95%

## Sucesso em implantações unitárias

[Saiba mais](#)

**99%**



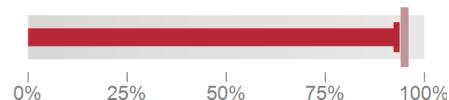
Meta: 95%

## Incidentes

## Incidentes ou requisições registrados

[Saiba mais](#)

**93%**

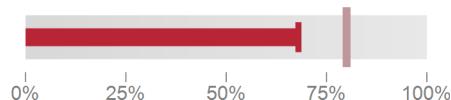


Meta: 95%

## Solução no 1º contato

[Saiba mais](#)

**68%**

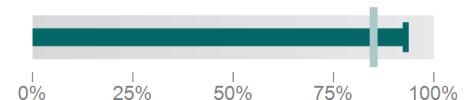


Meta: 80%

## Satisfação dos usuários em incidentes

[Saiba mais](#)

**93%**



Meta: 85%

## Taxa de resposta de pesquisas

[Saiba mais](#)

**4%**



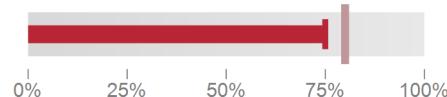
Meta: 15%

## Projetos

## Média de adesão ao PGP-Cenin

[Saiba mais](#)

**75%**



Meta: 80%

## Gerentes de projeto treinados

[Saiba mais](#)

-

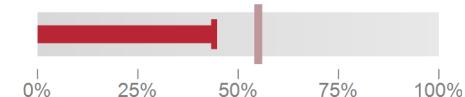


Meta: 51

## Projetos em dia

[Saiba mais](#)

**44%**

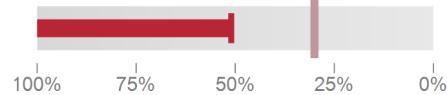


Meta: 55%

## Atraso médio em projetos

[Saiba mais](#)

**51%**



Meta: 30%

## Plano Estratégico de TIC

### Acessos a serviços CD

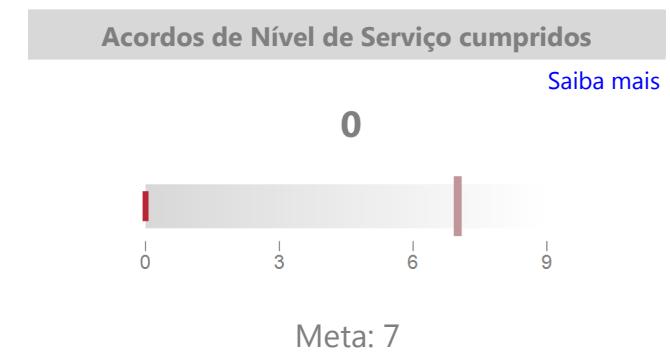
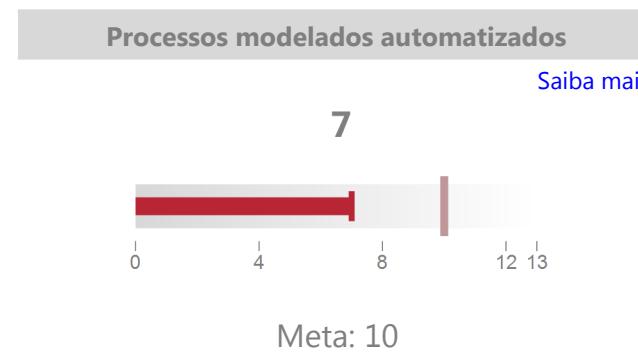
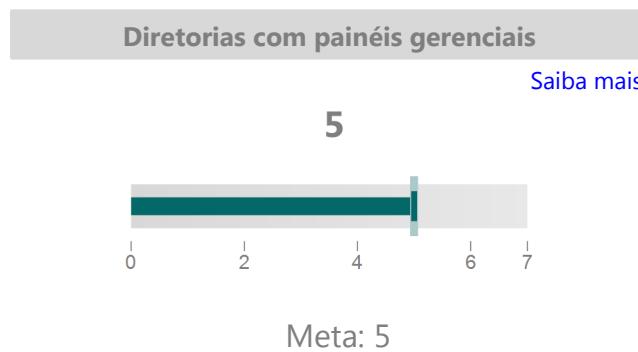
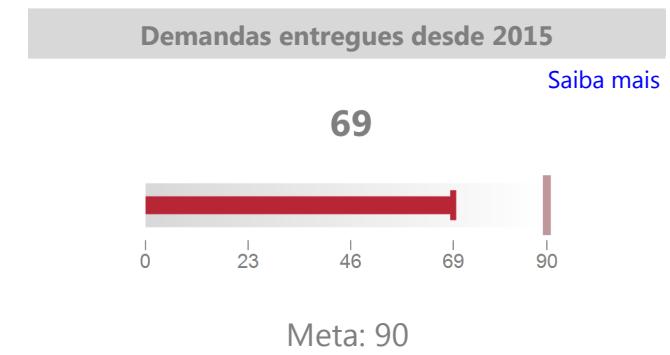
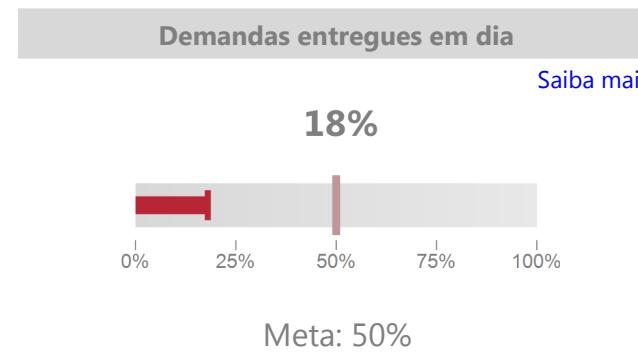
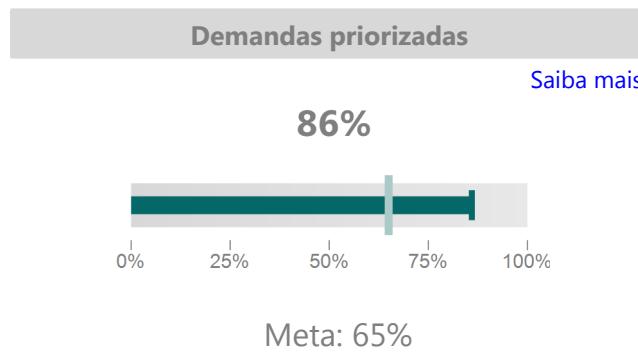
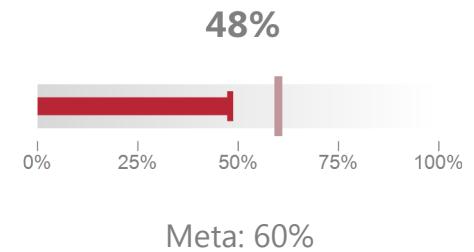
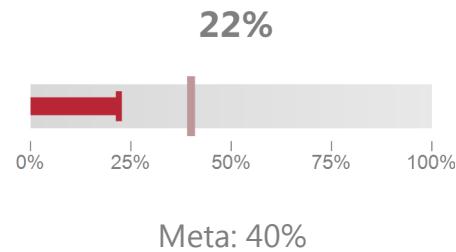
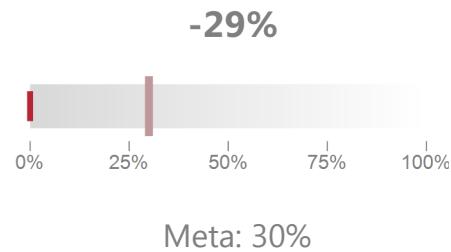
[Saiba mais](#)

### Acesso ao Portal por dispositivos móveis

[Saiba mais](#)

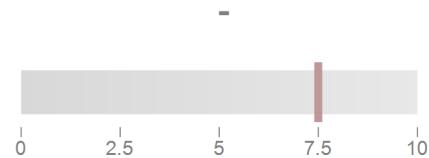
### Acessos a aplicativos para dispositivos móveis

[Saiba mais](#)



## Satisfação de órgãos parlamentares com a TI

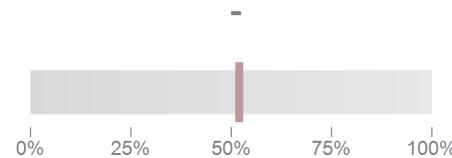
[Saiba mais](#)



Meta: 7.5

## Satisfação dos servidores do CENIN

[Saiba mais](#)



Meta: 52%